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Employer Services Portal (ESP) Quick Guide

How to reinstate dependents

- 1. On the left navigation menu, click **Eligibility**. *Image 1*
- 2. Search for the intended subscriber on the search subscriber tab by name or ID. Click **Submit.** *Image 2*
- 3. Click the Active Subscriber ID. *Image 3*





Subscriber ID	Subscriber Last Name	Subscriber First Name	Subscriber Birthdate	Client Number	Sub-client Number	Sub-client Name	Eligiblity Status	Effective Date
xxx-xx-0000	LAST	FIRST	XX/XX/XXXX	000001	0001	Sub-client Name Test	ACTIVE	07/01/2021
XXX-XX-0001	LAST	FIRST	XX/XX/XXXXX	000002	0001	Sub-client Name Test	ACTIVE	07/08/2019
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How to reinstate dependents

- 4. Click **Reinstate Dependents** below the dependent information. *Image 4*
- Select an effective date and the dependent(s) to be reinstated. Click Submit. Image 5
- The screen will show a green highlight over the dependent's name and Success.
 Image 6

Dependent Type	Last Name	First Name	Middle Name	Birthdate	Eligibility Status	Effective Date
Non-Spouse	LAST	FIRST	MIDDLE	XX/XX/XXXX	INACTIVE	01/01/2025
Non-Spouse	LAST	FIRST	MIDDLE	XX/XX/XXXX	ACTIVE	11/01/2024

ffective Da	te*		
15/2025			
t depen	dent(s) to rei	nstate	
ct depen Me	dent(s) to rei mber Type	istate Name	
t depen Me	ident(s) to rei mber Type	nstate Name	

Special Attributes	
Dental Depende	_
Effective Date* 1/15/2025	Effective Date
Non-Spouse Select dependent(s) to reinstate	01/01/2025
Non-spouse FRSTLAST Success	11/01/2024
Add New Der Submit Cancel	